



# PRESCRIPTION DRUG PROGRAM MAIL SERVICE FORM

## Mail Order Prescriptions Made Easy!



### HOW TO ORDER NEW MEDICATION

This form is only needed for first time orders, dependents who have been added since the last order, or changes to current information. Be sure to complete your method of payment.

To begin ordering your maintenance prescription medications from the WellDyneRx Mail Service Pharmacy, enroll using one of the following options.

#### Option 1

Enroll online at [www.HNE.com](http://www.HNE.com). Mail your prescriptions to WellDyneRx or have your **prescriber** fax them to 877-221-1259.

#### Option 2

Enroll by completing this form and mailing it back to WellDyneRx in the provided envelope, or to WellDyneRx, PO Box 90369, Lakeland, FL 33804-0369.

Include your prescriptions in the envelope or have your **prescriber** fax them to 877-221-1259.

Remember to write your **Member ID** and **Date of Birth** on your prescriptions.

**Please Note: Only prescribers may fax prescriptions to a pharmacy.**

WellDyneRx will dispense the days supply as written by the prescriber. For example, if your prescription is written for 30 days and your plan allows 30 day fills at mail order, WellDyneRx will fill the 30 day supply as written. If your prescription is written for 30 days, and your plan only allows 90 days, we will contact you regarding the status of your order and how to best meet your needs.

To save time, please look at your prescription before you leave your prescriber's office. Check the drug name, quantity and days supply. The days supply should match the number of days you want us to provide with each refill. Please review your Plan benefits for the maximum days supply your Plan will allow with each mail order refill.

### HOW TO ORDER REFILLS

To place a refill order, please visit [www.HNE.com](http://www.HNE.com) or call **888-479-2000 prompt 2** approximately three weeks prior to depletion of your medication supply.

### SAVINGS

Mail Service can save you money. To find out the cost for your mail order medication, contact our Member Services team.

Where appropriate, WellDyneRx uses generic medications to fill your prescriptions. The FDA requires that all drugs be safe and effective. Since generics use the same active ingredients and are shown to work the same way in the body, they have the same risks and benefits as their brand name counterparts.

### QUALITY IS OUR FIRST PRIORITY

The WellDyneRx Mail Service Pharmacy is staffed by registered pharmacists and certified pharmacy technicians. With advanced robotics and state-of-the-art technology, our highly trained professionals conduct multiple quality and accuracy checks on your order.

Your prescription order will be shipped using US Mail or UPS. Refrigerated items are shipped in accordance with FDA and manufacturers' specifications. For your security, some controlled substances are shipped UPS Ground with a tracking number and may require a signature.

### CONTACT INFORMATION

#### WellDyneRx

PO Box 90369, Lakeland, FL 33804-0369  
Toll-Free Phone: 888-479-2000  
Toll-Free TTY: 800-900-6570  
Toll-Free Fax: 877-221-1259  
[www.HNE.com](http://www.HNE.com)

**Hours of Operation: 24 hours a day, 7 days a week**

### MAIL SERVICE ENROLLMENT FORM

Cardholder's Last Name	First Name	Middle Initial	Date of Birth (mm/dd/yy)
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>

Primary Address	City	State	Zip Code
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Shipping Address (if different than Primary Address)	City	State	Zip Code
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Primary Phone	Secondary Phone
<input type="text"/> - <input type="text"/> - <input type="text"/>	<input type="text"/> - <input type="text"/> - <input type="text"/>

Member E-mail Address
<input type="text"/>

Group Name (Primary)	Group ID#	Member ID#
<input type="text"/>	<input type="text"/>	<input type="text"/>

Group Name (Secondary)	Group ID#	Member ID#
<input type="text"/>	<input type="text"/>	<input type="text"/>

<b>Please Charge My:</b> <input type="checkbox"/> Visa <input type="checkbox"/> MasterCard <input type="checkbox"/> Discover <input type="checkbox"/> American Express	Expiration Date
Credit Card #:	<input type="text"/> / <input type="text"/>
<input type="text"/> - <input type="text"/> - <input type="text"/> - <input type="text"/>	

Cardholder's Name:	Signature*
<input type="text"/>	<input type="text"/>

**\*Credit Card Will Be Used For All Future Orders.** Remember to write your Member I.D. and Date of Birth on your prescriptions. Once WellDyneRx has received all necessary information, orders will ship within 2 to 3 business days.

## PATIENT PROFILE

It is your responsibility to complete this section accurately. If you do not complete this section, WellDyneRx will assume you have none of these drug allergies or disease states listed and will note Patient Drug Allergies and Disease States as "NONE".

### Member Information

### Drug Allergies

### Health Conditions

	Date of Birth				Male/Female(M/F)	Drug Allergies							Health Conditions																	
1. Primary Cardholder's First Name	M	M	D	D		Y	Y	Y	Y	None	Amoxicillin	Aspirin	Cephalosporins	Codeine	Erythromycin	Penicillin	Sulfa	Tetracyclines	Other (Specify)**	None	Asthma	Bleeding Disorder	COPD	Depression	Diabetes	GERD/Ulcer	High Cholesterol/Heart Disease	Hypertension	Liver Disease	Renal Disease
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2. Spouse's First Name	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
3. Other Dependent's First Name	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
4. Other Dependent's First Name	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
5. Other Dependent's First Name	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
6. Other Dependent's First Name	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

\*\*Please Specify Member and Other Drug Allergies

*Please enclose additional family member information on a separate piece of paper.*

**Acknowledgement:** WellDyneRx will substitute FDA approved generic equivalent drugs for any brand name medication(s) ordered unless specified by the prescriber or me on each prescription. I will take personal responsibility for payment of all medications that I or my family members receive.

**Remember to write your Member I.D., Date of Birth, Brand/Generic preference and Fill Now or Hold on each prescription sent in.**

Signature \_\_\_\_\_ Date \_\_\_\_\_

Enclose with prescription(s)

### WELLDYNERX WILL CONTACT YOUR PRESCRIBER FOR NEW PRESCRIPTIONS

Complete this section only if requesting new mail order prescription(s) from your prescriber. We substitute generics on prescriptions unless otherwise noted by your prescriber.

Patient Name	Date of Birth	Medication Name and Strength	Prescriber's Name, Phone Number and Fax Number

Once WellDyneRx has received all necessary and correct information, orders will ship within 2 to 3 business days.