

HNE has developed the following Companion Guide as a support tool for the *Health Care Claim Status Response Guide ASC X12 277 version 004010 HIPAA Implementation Guide*. The implementation guide is 004010X093; published in May 2000 and available from <http://www.wpc-edi.com> (PDF download for registered users.)

Communications

Our partners may file enrollments electronically by sending files through NEHEN if you are registered with NEHEN. See <http://www.nehen.com> for more information on membership benefits.

EDI Controls

X12 EDI transactions use the ISA, GS, and ST segments as control segments. HNE's requirements for these segments are as follows:

HNE has no standard or preference for delimiters. Your standard or preference works for us. If you have no standard or preference, then use the *HIPAA Implementation Guide* guidelines.

ISA Segment

The ISA segment is the first line that HNE receives in an EDI file. Some elements within each ISA segment have a number of possible values. Please use the following values for each ISA element:

| | |
|-------|---|
| ISA01 | 00 |
| ISA02 | 10 spaces |
| ISA03 | 00 |
| ISA04 | 10 spaces |
| ISA05 | We accept all of the codes listed in appendix B.1. Our preference is not to use ZZ. |
| ISA06 | Your assigned NEHEN Number. |
| ISA07 | 01 |
| ISA08 | NEHEN51 |

For other ISA elements please follow the implementation guide.

GS Segment

Please use the following values for each GS element:

| | |
|------|---|
| GS01 | HR |
| GS02 | We accept anything, but prefer to mimic what is in ISA06. |
| GS03 | We accept anything, but prefer to mimic what is in ISA08. |

For other GS elements, please follow the implementation guide.

Control Numbers

We expect at least one of the ISA, GS and ST control numbers to increment from day to day. Our software has a separate counter for each trading partner to seed the ISA control number, and a separate counter for each trade agreement to seed the GS control number; the software always starts the ST control number at 1. All three control numbers are incremented by one.

The 277 Claim status response transaction echoes back the ISA control number so the request can be related to the outbound (from the Provider) 276 Claim status request.

Batch Requests

Health New England responds with one 277 transaction at a time. Each Claim Status Response must have its own ISA, GS, and ST segments wrapping the response.

277 Response fields

| Loop | Segment | Element | Requirement |
|-------|---------|----------|-----------------------------------|
| | BHT | BHT01 | 0010 (Information Sender) |
| | BHT | BHT02 | 08 (Response) |
| | BHT | BHT03 | Unique key from the 276 |
| | BHT | BHT04 | Date (yyyymmdd) |
| | BHT | BHT05 | Time (hhmm) |
| 2000 | NM1 | NM109 | Receiver Name |
| 2000 | NM1 | NM108 | “XX” (Flag for NPI) |
| 2000 | NM1 | NM108 | “XX” (Flag for NPI) |
| 2000 | NM1 | NM109 | Sender NPI |
| 2100 | NM1 | NM103 | Member Last Name |
| 2100 | NM1 | NM108 | “MI” (Member Identifier) |
| 2100 | NM1 | NM109 | Health New Englands Member ID |
| 2200E | STC | STC01 -1 | Code source 507 |
| 2200E | STC | STC01 -2 | Code source 508 |
| 2200E | STC | STC04 | Total Claim Amount |
| 2200E | STC | STC05 | Payment Amount |
| 2200E | REF | REF02 | Claim Number |
| 2200E | REF | REF02 | Medical Record Number |
| 2200E | DTP | DTP03 | Claim Service Period (Date Range) |
| 2220E | STC | STC01 -1 | Code source 507 |
| 2220E | STC | STC01 -2 | Code source 508 |
| 2220E | STC | STC04 | Total Claim Amount |
| 2220E | STC | STC04 | Service Line Amount |
| 2220E | STC | STC05 | Service Line Payment |
| 2220E | REF | REF02 | Service Line Number |
| 2220E | DTP | DTP03 | Service Line Period (Date Range) |

1. IRS# Employer Identification numbers and Social Security Numbers should not contain hyphens or any other formatting.
2. ZIP+4 codes should not contain hyphens or any other formatting.
3. Telephone numbers should not contain hyphens, parentheses, or any other formatting.