

Health New England
X12 276 Health Care Claim Status Request Companion Guide

HNE has developed the following Companion Guide as a support tool for the *Health Care Claim Status Request Guide ASC X12 276 version 004010 HIPAA Implementation Guide*. The implementation guide is 004010X093; published in May 2000 and available from <http://www.wpc-edi.com> (PDF download for registered users.)

Communications

Our partners may file enrollments electronically by sending files through NEHEN if you are registered with NEHEN. See <http://www.nehen.com> for more information on membership benefits.

EDI Controls

X12 EDI transactions use the ISA, GS, and ST segments as control segments. HNE's requirements for these segments are as follows:

HNE has no standard or preference for delimiters. Your standard or preference works for us. If you have no standard or preference, then use the *HIPAA Implementation Guide* guidelines.

ISA Segment

The ISA segment is the first line that HNE receives in an EDI file. Some elements within each ISA segment have a number of possible values. Please use the following values for each ISA element:

ISA01	00
ISA02	10 spaces
ISA03	00
ISA04	10 spaces
ISA05	We accept all of the codes listed in appendix B.1. Our preference is not to use ZZ.
ISA06	NEHEN51
ISA07	We accept 01, 30, and ZZ. Our preference is not to use ZZ. We prefer 01.
ISA08	Your assigned NEHEN Number.

For other ISA elements please follow the implementation guide.

GS Segment

Please use the following values for each GS element:

GS01	HR
GS02	We accept anything, but prefer to mimic what is in ISA06.
GS03	We accept anything, but prefer to mimic what is in ISA08.

For other GS elements, please follow the implementation guide.

Control Numbers

We expect at least one of the ISA, GS and ST control numbers to increment from day to day. Our software has a separate counter for each trading partner to seed the ISA control number, and a separate counter for each trade agreement to seed the GS control number; the software always starts the ST control number at 1. All three control numbers are incremented by one.

The 276 Claim status request transaction echoes back the ISA control number so the response can be related to the inbound (to HNE) 277 Claim status response.

Batch Requests

Health New England only accepts one 276 transaction at a time. Each Claim Status Request must have its own ISA, GS, and ST segments wrapping the response.

276 Requirements

Loop	Segment	Element	Requirement
	BHT	BHT01	0022 (Information Receiver)
	BHT	BHT02	13 (Request)
	BHT	BHT03	Used as a unique key and will be returned on the 277
	BHT	BHT04	Date (yyyymmdd)
	BHT	BHT05	Time (hhmm)
2000	NM1	NM109	Receiver Name
2000	NM1	NM108	“XX” (Flag for NPI)
2000	NM1	NM108	“XX” (Flag for NPI)
2000	NM1	NM109	Sender NPI
2100	DTP	DTP03	Date (yyyymmdd- yyyymmdd)
2100	NM1	NM103	Member Last Name
2100	NM1	NM108	“MI” (Member Identifier)
2100	NM1	NM109	Health New Englands Member ID

276 Optional Values

Loop	Segment	Element	Requirement
2100	NM1	NM104	Member First Name
2100	REF	REF02	Claim Number

1. IRS# Employer Identification numbers and Social Security Numbers should not contain hyphens or any other formatting.
2. ZIP+4 codes should not contain hyphens or any other formatting.
3. Telephone numbers should not contain hyphens, parentheses, or any other formatting.